

VOLVO PACKAGING CONCEPT

V O L V O

What you need to know about V-EMB....

Reminder: The full **Packaging User Agreement (PuA)** always apply – this is only a summary.

What is Volvo Returnable Packaging?

V-EMB is owned by Volvo Group and is provided **only** to support safe, efficient, sustainable transport to **Volvo-approved** receivers.



Before You Use the Packaging

- A **signed PuA is required** to use Volvo returnable packaging.
- Order packaging in the **LES System**

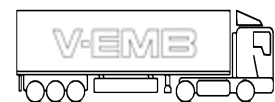


Your Responsibilities



- Report every shipment in the **LES System**
- Keep LES balance updated
- Send only to **Volvo- approved** users
- Perform physical stock takes
- Have approved **alternative Packaging** available

Deliveries of empty Packaging



- Packaging is delivered in **bundles**
- **Deadline- Mondays 23:59 CET** for the upcoming week.
- Volvo work with **delivery weeks and not days**.
- You must be able to unload from the side.

Time Limits and Costs



- Volvo will charge fees for overstock beyond **21-calender days**.
- Charges for unexplained lost or damaged packaging.

Stock Levels

- You must monitor this and react in case of deviations
- Volvo may reduce ordered quantities based on stock level.
- Investigation needed in case of discrepancies.



Questions?

Please visit [Supply Chain Center](#) and our knowledge base

